

## Hot Water Recirculation Pump Rebate Program Terms and Conditions

The SFPUC is offering a **\$100** rebate off the purchase cost of a hot water recirculation pump system installed in single-family or small multi-family property (up to four dwelling units) **served by a SFPUC water service account**. To be approved for a rebate, customers must submit a complete and accurate application, provide proof of purchase and photographs of the installed pump.

Hot water recirculation pumps reduce wait times for hot water to arrive at showerheads and taps and may help customers save water otherwise wasted. Pumps are either installed at water heaters or under kitchen or bathroom sinks that have electrical outlets. Once activated, they quickly draw hot water from the water heater, while simultaneously sending cool water from the hot water lines back to the water heater.

**IMPORTANT: PLEASE READ ALL PROGRAM RULES AND REBATE REQUIREMENTS BEFORE SUBMITTING YOUR APPLICATION**

### Program Terms and Conditions for Participation

- Only one rebate per water heater.
- Rebate is up to \$100 and will not exceed the purchase price of the pump or pump kit.
- All appropriate proof of purchase, photographs of the installed pump and other documentation must be submitted to the SFPUC within 90 days of purchase to be considered eligible for the rebate.
- Rebate does not cover taxes, installation, wiring or plumbing costs.
- The SFPUC does not provide installation or contractor referrals.
- The SFPUC reserves the right to conduct a site visit to confirm the installation of the hot water pump.
- The rebated pump should remain in place for at least two years. If the pump is removed, you may be subject to repayment of the rebate.
- Hot water pumps may not result in lower water bills, depending on customer use and site conditions.
- The SFPUC advises against operating pumps continuously as that may increase energy costs.

Documentation required:

- Valid application, including proof of purchase submitted through the online application portal
- Photo(s) of the installed system
- **Purchase receipt that indicates the itemized cost of the recirculating hot water pump system**
- A completed and signed IRS W-9 form sent to the San Francisco Controller's Office via email at [supplier.management@sfgov.org](mailto:supplier.management@sfgov.org) or mail to Supplier Management, 1 Dr. Carlton B Goodlett Place, Room 300, San Francisco, CA 94102. Rebate checks will be mailed to the person on the W-9 form.

### Rebate Agreement – Release of Liability

The SFPUC may deny any application that does not meet all eligibility and documentation requirements. The SFPUC does not guarantee the performance of any hot water on demand pump or that the installation will be free of defects. The SFPUC also does not warrant the quality of the workmanship or suitability of the premises for the installation. The applicant further agrees to hold blameless the SFPUC against loss, damage, expense, and liability resulting from the loss, destruction or damage of property arising out of or in any way connected with the installation of the pump. The SFPUC reserves the right to alter this program at any time. Funding for this program is limited to available resources. Rebates are processed on a first come, first serve basis, and will only be processed until funds are depleted. Please allow up to 12 weeks for your completed application to be processed. Incomplete application cannot be processed.