San Francisco Public Utilities Commission
FLOW FACTOR APPEALS FORM

I am appealing my sewer service charge. I use water for irrigation and believe that less than 90% (flow factor for Residential Single) or 95% (flow factor for Residential Multiple) of my incoming water returns to the sewer system. If you are appealing a flow factor that was assigned to a non-residential account, do not complete this form. Instead, contact the Bureau of Environmental Regulation Management at (415) 695-7310.

Customer Name:	
Property Address:	SFPUC A/C number:
Phone Number:	Email address:
Number of occupants:	Number of dwelling units:

Additional information:

Is this a new remodeled/re-landscaped garden or Lawn? ☐Yes ☐No Since:
Is this a new account? ☐Yes ☐No When:
Have you ever appealed before? ☐Yes ☐No When:
Lot Size: Type of vegetation:

Have you had any plumbing fixture leaks during the past 12 months? ☐Yes ☐No
If yes, please explain:

Customer Signature: Date:

Please send this completed form and any additional documentation to the address below.
Mail to: SFPUC Customer Services, 525 Golden Gate Avenue, 2nd floor, San Francisco, CA 94102 or email to: highbill@sfwater.org