

**San Francisco Public Utilities Commission (SFPUC)  
Citizens' Advisory Committee (CAC)**

**MEETING AGENDA**

**Tuesday, September 15, 2020  
5:30 p.m. - 7:00 p.m.**

**PARTICIPATE VIA BLUEJEANS VIRTUAL CONFERENCE SOFTWARE**

Link: <https://primetime.bluejeans.com/a2m/live-event/hwjydcaw>

Dial-in Number: (415) 466-7000

PIN: 4891000 #

**Mission:** The purpose of the SFPUC CAC is to provide recommendations to the SFPUC General Manager, the SFPUC Commission, and the Board of Supervisors regarding the agency's long-term strategic, financial, and capital improvement plans (Admin Code 5.140-142).

This meeting is being held by Teleconference Pursuant to the Governor's Executive Order N-29-20 and the Sixteenth Supplement to Mayoral Proclamation Declaring the Existence of a Local Emergency Dated February 25, 2020

During the Coronavirus Disease (COVID-19) emergency, the San Francisco Public Utilities Citizens Advisory Committee's (SFPUC CAC) regular meeting room, 525 Golden Gate Ave., 3rd Floor Tuolumne Conference Room, is closed. CAC Members and SFPUC staff will convene CAC meetings remotely by teleconference. Members of the public are encouraged to submit their public comment on agenda items in advance of the teleconference meeting by emailing comments to [ajimenez@sfgwater.org](mailto:ajimenez@sfgwater.org). Comments submitted no later than 12PM on Tuesday the day of the meeting will be read into the record by SFPUC CAC Staffing Team members during the teleconference meeting and will be treated as a substitute to providing public comment during the meeting. Persons who submit written public comment in advance on an agenda item or items will not be permitted to also provide public comment on the same agenda item(s) during the meeting.

**Members:**

**Anietie Ekanem, Chair (D10)**

Wendy Aragon (D1)  
Suki Kott (D2)  
Steven Kight (D3)  
Jim McHugh (D4)  
Ted Loewenberg (D5)

Amy Zock, (D6)  
VACANT (D7)  
Amy Nagengast (D8)  
Moisés García (D9)  
Jennifer Clary (D11)  
VACANT (M-Env. Org)

Nicole Sandkulla (M-Reg'l Water Customers)  
Mark Tang (M-Eng./Financial)  
Eliahu Perszyk (M-Lg Water User)  
VACANT (B-Small Business)  
Misty McKinney (B-Env Justice)

**London N. Breed**  
Mayor

**Ann Moller Caen**  
President

**Francesca Vietor**  
Vice President

**Anson Moran**  
Commissioner

**Sophie Maxwell**  
Commissioner

**Tim Paulson**  
Commissioner

**Harlan L. Kelly, Jr.**  
General Manager

M = Mayoral appointment, B = Board President Appointment

**Staff Liaisons:** Tracy Zhu and Amanda Jimenez

**Staff Email for Public Comment:** [AJimenez@sfgwater.org](mailto:AJimenez@sfgwater.org)

**OUR MISSION:** To provide our customers with high-quality, efficient and reliable water, power and sewer services in a manner that values environmental and community interests and sustains the resources entrusted to our care.



## ORDER OF BUSINESS

1. **Call to order and roll call**
2. **Approve [August 18, 2020](#) Minutes** (5 minutes)
3. **Report from the Chair** – Anietie Ekanem (5 minutes)
  - Welcome members of the public and staff
  - Reminder about recruitment for CAC seats: D6, D7, Regional/Statewide Environmental Org (M), Small Business (B)
4. **Public Comment:** Members of the public may address the Committee on matters that are within the Committee's jurisdiction and are not on today's agenda (2 minutes per speaker)
5. **Presentation and Discussion: [Update on the CAC Resolution in Support of a Skilled and Diverse Utility Workforce](#)**, Justine Hinderliter, Chief People Officer, Human Resources Services (15 minute presentation, 10-15 minute discussion)

Resources:

- [CAC Resolution in Support of a Skilled and Diverse Utility Workforce adopted February 19, 2019](#)
- [SFPUC Workforce Equity Analysis Presentation to SFPUC Commission on July 14, 2020](#)
- [SFPUC Commission Resolution Condemning Systemic Racism and Taking Action to Promote Racial Justice adopted July 14, 2020](#)

6. **Presentation and Discussion: Update on SFPUC's Emergency Rate Assistance Programs**, Ronak Okoye, Community Benefits Director, External Affairs (10 minute presentation, 10-15 minute discussion)

Resources:

- [CAC Resolution in Support of the Interim Emergency Rate Assistance Program and Revised Community Assistance Program adopted on July 21, 2020](#)
- [Memo to the Commission to Approve the Extension of the Temporary Emergency Customer Assistance Program for COVID-19 Relief submitted to the SFPUC Commission on August 25, 2020](#)
- [FAQs and Application for SFPUC's Emergency Customer Assistance for COVID-19 Relief Updated on September 5, 2020](#)
- [Metrics for Emergency Customer Rate Assistance Programs Updated September 9, 2020](#)

7. **Staff Report** (2 minutes)
  - Reminder about the reappointment process
  - Subcommittee Meetings
    1. Water – September 22, 2020
    2. Power – October 27, 2020
    3. Wastewater – November 10, 2020

- [SFPUC Virtual Tours](#) – Last tour is Wed, September 23 at 1-2pm

#### 8. **Future Agenda Items and Resolutions** (5 minutes)

- General Manager Address - *tentative October*
- Commissioner Visits - *tentative October and November*
- Agency-wide Planning & Policy on Climate Change & Adaptation
- Interagency Working Group on Sea Level Rise
- Contracting Process
- Education Resolution
- PUC Properties and City Department Partnerships
- Water Equity and Water Access for Homeless
- Workforce Programs
- Water Rights and Raker Act
- Water Use and Parks
- Flooding Protection
- Water Quality Report
- Green New Deal
- Micro Hydroelectric Power
- Prop A Bond Funding

#### Adopted Resolutions for Follow Up

- Resolution in Support of a Skilled and Diverse Utility Workforce [adopted February 19, 2019](#)
- Resolution Honoring the Life, Activism, and Contributions of Dr. Espanola Jackson to the Local Community [adopted on April 19, 2016](#)
- Resolution on Balboa Reservoir [adopted March 15, 2016](#)

9. **Announcements/Comments** – The next meeting for the Full CAC will be on October 20, 2020. Check [www.sfwater.org/cac](http://www.sfwater.org/cac) for confirmation of the meeting date for the next scheduled meeting.

#### 10. **Adjournment**

For more information concerning the agendas, minutes, and meeting information, please visit [www.sfwater.org/cac](http://www.sfwater.org/cac). For more information concerning the CAC, please contact by email at [cac@sfwater.org](mailto:cac@sfwater.org) or by calling (415) 554-1816.

#### **Disability Access**

The following services are available on request 48 hours prior to the meeting; except for Monday meetings, for which the deadline shall be 4:00 p.m. of the last business day of the preceding week: For American sign language interpreters or the use of a reader during a meeting, a sound enhancement system, and/or alternative formats of the agenda and minutes, please contact Tracy Zhu at (415) 554-1816 or our TTY at (415)554-3488 to make arrangements for the accommodation. Late requests will be honored, if possible.

In order to assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical based products. Please help the City accommodate these individuals. Individuals with chemical sensitivity or related disabilities should call our accessibility hotline at (415) 554-6789.

## LANGUAGE ACCESS

Per the Language Access Ordinance (Chapter 91 of the San Francisco Administrative Code), Chinese, Spanish and or Filipino (Tagalog) interpreters will be available upon requests. Meeting Minutes may be translated, if requested, after they have been adopted by the Committee. Assistance in additional languages may be honored whenever possible. To request assistance with these services please contact Tracy Zhu at (415) 554-1816, or [tzhu@sfgov.org](mailto:tzhu@sfgov.org) at least 48 hours in advance of the hearing. Late requests will be honored if possible.

### 語言服務

根據三藩市行政法第91章"語言服務條例", 中文、西班牙語和/或菲律賓語口譯服務在有人提出要求後會提供。翻譯版本的會議記錄可在委員會後要求提供。其他語言協助在可能的情況下也可提供。請於會議前至少48小時致電(415) 554-1816 或電郵至 [[tzhu@sfgov.org](mailto:tzhu@sfgov.org)] Tracy Zhu 提出口譯要求。逾期要求, 在可能狀況下會被考慮。

## ACCESO A IDIOMAS

De acuerdo con la Ordenanza de Acceso a Idiomas "*Language Access Ordinance*" (Capítulo 91 del Código Administrativo de San Francisco "*Chapter 91 of the San Francisco Administrative Code*") intérpretes de chino, español y/o filipino (tagalo) estarán disponibles de ser requeridos. Los minutos podrán ser traducidos, de ser requeridos, luego de ser aprobados por la comité. La asistencia en idiomas adicionales se tomará en cuenta siempre que sea posible. Para solicitar asistencia con estos servicios favor comunicarse con Tracy Zhu al (415) 554-1816, o [tzhu@sfgov.org](mailto:tzhu@sfgov.org) por lo menos 48 horas antes de la reunión. Las solicitudes tardías serán consideradas de ser posible.

## PAG-ACCESS SA WIKA

Ayon sa Language Access Ordinance (Chapter 91 ng San Francisco Administrative Code), maaaring mag-request ng mga tagapagsalin sa wikang Tsino, Espanyol, at/o Filipino (Tagalog). Kapag hiniling, ang mga kaganapan ng miting ay maaring isalin sa ibang wika matapos ito ay aprobahan ng komite. Maari din magkaroon ng tulong sa ibang wika. Sa mga ganitong uri ng kahilingan, mangyaring tumawag sa Tracy Zhu at (415) 554-1816, o [tzhu@sfgov.org](mailto:tzhu@sfgov.org) sa hindi bababa sa 48 oras bago mag miting. Kung maari, ang mga late na hiling ay posibleng pagbibigyan.

## Lobbyist Registration and Reporting Requirements

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code §2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220 San Francisco, CA 94102, Phone: (415) 252-3100/Fax: (415) 252-3112, Email: [ethics.commission@sfgov.org](mailto:ethics.commission@sfgov.org).

## Know your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code)

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils, and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a

violation of the ordinance, contact the Sunshine Ordinance Task Force, by mail to Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244 San Francisco, CA 94102-4683; by telephone 415-554-7724, by Fax 415-554-7854, or by email: [sotf@sfgov.org](mailto:sotf@sfgov.org)

The ringing of and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.