



# San Francisco Water Power Sewer

Services of the San Francisco Public Utilities Commission

## San Francisco Public Utilities Commission Citizens' Advisory Committee

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### MEETING MINUTES

**Tuesday, July 15, 2025**  
**5:30 p.m. – 7:00 p.m.**

**525 Golden Gate Ave., 3<sup>rd</sup> Floor Tuolumne Conference Room**

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### Meeting Recording URL

[https://sfwater.zoom.us/rec/share/D-tvk3ForQZbVMF73GS4whsyoCP6A0E15IX1QogZL5p4knBE9NNhmNQP-N1ThfnS.QkJ-Bv3zT3y2\\_I5v](https://sfwater.zoom.us/rec/share/D-tvk3ForQZbVMF73GS4whsyoCP6A0E15IX1QogZL5p4knBE9NNhmNQP-N1ThfnS.QkJ-Bv3zT3y2_I5v)

### Meeting Passcode

000720

**Mission:** The purpose of the SFPUC CAC is to provide recommendations to the SFPUC General Manager, the SFPUC Commission, and the Board of Supervisors regarding the agency's long-term strategic, financial, and capital improvement plans ([Admin. Code Article XV, Sections 5.140 - 5.142](#))

### Members:

#### **Eliahu Perszyk, Chair (M-Large Water User)**

Cal Law (D1)

Erin Roach (D2)

Sally Chen (D3)

Douglas Jacuzzi (D4)

Scott Brown (D5)

Barklee Sanders (D6)

Julia Alicia Hernandez (D7)

Amy Nagengast (D8)

Aaron Hebert (D9)

VACANT (D10)

Jennifer Clary (D11)

Maika Pinkston (M-Environmental Org.)

Thomas Smegal (M-Regional Water

Customers)

Jodi Soboll (M-Engineering/Financial)

Andrea Baker (B-Small Business)

VACANT (B-Environ. Justice)

**D = District Supervisor appointed, M = Mayor appointed, B = Board President appointed**

Staff Liaisons: Lexus Moncrease and Lupita Garcia

Staff Email for Public Comment: [cac@sfwater.org](mailto:cac@sfwater.org)

### ORDER OF BUSINESS

#### **1. Call to Order and Roll Call at 5:39pm**

Members present at roll call (9): Perszyk, Law, Roach, Jacuzzi, Sanders, Nagengast, Hebert, Clary, Smegal

Members absent (6): Chen, Brown, Hernandez, Pinkston, Soboll, Baker

Staff/Presenters: Eddy So, Besty Lauppe Rhodes, Natalie Stone, Enio Sebastiani

**Daniel L. Lurie**  
Mayor

**Kate H. Stacy**  
President

**Joshua Arce**  
Vice President

**Avni Jamdar**  
Commissioner

**Steve Leveroni**  
Commissioner

**Meghan Thurlow**  
Commissioner

**Dennis J. Herrera**  
General Manager

**OUR MISSION:** To provide our customers with high-quality, efficient, and reliable water, power and sewer services in a manner that values environmental and community interests and sustains the resources entrusted to our care.



## 2. Approve [April 15, 2025](#), Minutes

A motion was made (Clary) and seconded (Smegal) to approve the April 15, 2025 minutes.

The minutes were approved without objection.

Public Comment: None.

## 3. Report from the Chair

- Welcome members, staff, and the public
- Ohlone Tribal Land Acknowledgement
- Welcome new CAC Members

Public Comment: None

## 4. Public Comment: Members of the public may address the Committee on matters that are within the Committee's jurisdiction and are not on today's agenda.

Public Comment: None

## 5. Presentation and Discussion: [2024 Consumer Confidence Report](#), Eddy So, P.E. SFPUC Water Quality Division, Natalie Stone, SFPUC Public Relations Associate

### *Presentation:*

- Agenda
- Background
- Eight Basic Elements in CCR
- 2024 Water Quality Report Results
- 2024 Accessibility Efforts
- Infrastructure and Treatment Spotlights
- Further Enhancement Goals
- Thank you!

### *Discussion:*

- **Member Nagengast** asked if the orange check marks are good or bad.

**Staff Stone** responded it means the SFPUC met all the requirements.

**Member Clary** commented moving forward, the check marks should be green.

- **Member Law** asked if staff were open to feedback on the report card and if there was a way to provide feedback.

**Staff Moncrease** responded it is good to provide feedback during the meeting since it will be recorded in the meeting minutes and then staff can access to the minutes on the PUC website.

- **Member Law** commented the presentation and information was great information but would like to see what action steps the SFPUC took to ensure it passed State and Federal quality requirements.

**Staff Stone** thanked Member Law for the feedback.

- **Member Sanders** commented he appreciated SFPUC including Treasure Island as a separate water system because it is often left out and asked if Per-and Polyfluoroalkyl Substances (PFAS) are tested on Treasure Island and are there any areas for concern due to Treasure Island being a military zone similar to Hunters Point having concern due to chemical spills.

**Staff So** responded the water supply for San Francisco comes from the regional water supply, which is owned and operated by the SFPUC, and each system is separately permitted by the State Water Resource Control Board. Treasure Island is supplied by the San Francisco water system through a connection turnout so when SFPUC tests for PFAs, it tests all the service water sources including Hetch Hetchy, Calaveras Reservoir and all the reservoirs on the Peninsula, they also include local groundwater sources. The SFPUC has not tested Treasure Island because it obtains its water from the San Francisco water system which is the treated water from the regional system. Once the water passes into the pipeline, there are not identifiable sources of PFAs since PFAs majority come from human activities and once it is in the pipeline, exposure to contamination sources is minimal. We also test for PFAs in the treated water system and that test was done under the Environmental Protection Agency (EPA) Fifth Unregulated Contaminant Monitoring Rule (UCMR 5) and in 4 quarters tested, there were not PFAs detected. According to the State and EPA, certain types of sites are prone to PFAs contamination like air fuel, firefighting, and landfill due to the agents and pfas associated with domestic consumer products. When the SFPUC was required by the EPA to test PFAs in the distribution system, the EPA specifically stated the SFPUC needed to test at a point of entry meaning when the water coming from the treatment plant, SFPUC needed to test if there were any PFAs after treatment and results showed no PFAs coming in. SFPUC has been asked by the State to test groundwater for PFAs for the past 4 quarters, and the result is essentially no detection.

- **Member Smegal** asked if the Treasure Island system is being tested for lead and copper.

**Member Clary** further commented that SFPUC test only 50 homes in the entire system and asked if there are any homes being tested in Treasure Island and if it included the old and new housing.

**Staff So** responded SFPUC does test homes on Treasure Island.

**Staff Sebastiani** further responded SFPUC tested last fall in conjunction with the Treasure Island Development Authority (TIDA) and met the 90<sup>th</sup> percentile. The SFPUC was at 11 parts per 1 billion and the requirement is 15 parts per 1 billion. SFPUC did sample more

than what was required. SFPUC developed a list that included legacy and new housing, and the State approved the sampling list.

**Member Sanders** asked if he could be sent the Confidence Report for Treasure Island directly.

**Chair Perszyk** responded staff can follow up with Staff Moncrease to ensure the report is sent to Member Sanders.

- **Member Hebert** commented his understanding is for the end user in a situation where lead might be in the piping after SFPUC's connection, and SFPUC has developed a testing system that uses a number of given homes in the area and asked if the end user lead testing occurs in multi-family homes as well considering in District 9, a lot of young people live in multi-family housing and if not, is it being considered.

**Staff So** responded lead and copper monitoring are in drinking water regulations enforced by the U.S. EPA and the State and there are criteria that the EPA and with the existing Lead and Copper Rule (LCR) that was adopted in 1992, they specify 3 tiers of monitoring. One tier is single family residence served by a lead pipe and the year needs to be between 1982 and 1986 and the second tier is multi-family dwelling units also served by a lead pipe between the same year, 1982 and 1986 and the third tier is single-family or multi-family units not served by a lead pipe. The SFPUC are bounded by the rule that we must choose and if we don't have enough in tier 1, we go to tier two to meet the required minimum number. SFPUC does not have the freedom to choose outside of the 3 tiers however, SFPUC does offer deeply discounted lead tests to any consumer living in San Francisco and if any resident has concerns or would like to test their water, all they need to do is call the SFPUC and state they would like their water tested.

**Member Hebert** thanked Staff So for the information and further asked to confirm if there has not been notable multi-family dwelling testing in District 9 due to the building years.

**Staff So** responded Generally yes because almost all candidates who are participating in the LCR are single-family homes and there may be a situation where multiple units in a building are being tested. The lead usually comes in through the service line which comes from the utility through the meters to supply the building and the other major source is from individual internal plumbing devices and in a multi-family home, if you change the internal plumbing, there is a higher chance of lead leaching from the new device compared to the other units who haven't changed it and this is why the SFPUC writes in the Consumer Confidence Report (CCR) that a unit's level does not necessarily mean your neighboring unit will have the same level.

**Staff Sebastiani** further responded the SFPUC partnered with Carison this year to do separate sampling aside from the regulatory round where they were able to solicit volunteers from their membership in the community and there were about 20 residents sampled which included multi-unit homes. The residents were primarily in the inner Mission and in the outer Mission and Excelsior. The SFPUC was pleased to see the

results of non-detect corresponded to the regulatory monitoring of being below the 90<sup>th</sup> percentile.

- **Member Jacuzzi** commented it is fantastic to see the testing on the consumer side of the water meters and hope there is a strong messaging effort so property owners can pursue to have testing done on their own properties to rectify problems and asked if there is a report beyond the CCR that shows water quality testing from each of the primary source components and our groundwater sources.

**Staff So** responded in the CCR there is a link above the water quality table and every year the SFPUC has been producing tables that show the contaminants we are monitoring in our untreated as well as treated water. There is also another table summarizing whether or not contaminants were detected. These tables were done as a result of the grand jury audit in 2016 to include this data outside of the CCR.

- **Member Jacuzzi** asked if there is upstream flow testing of stormwater because it does flow off streets and rooftops and eventually becomes groundwater that is blended with our drinking water.

**Staff So** responded he is not sure since the Water Quality Division's (WQ) primary goal and objective is to ensure public health protection and comply with the drinking water regulations, so WQ is only working on our drinking water and sources of our drinking water. It may be possible some testing may be done outside of WQ.

- **Member Clary** commented the pH levels seem to be getting higher over the years and asked if the SFPUC is trying to address something specific.

**Staff Sebastiani** responded SFPUC's target for straight Hetch Hetchy water is 9.6 and the 8.5 referenced is when we are on straight local water like during a Hetchy shutdown where the next 100-day shut down will happen in December. The SFPUC lowers the pH because of the mineral content of the local water and run higher pH with Hetchy water as a form of corrosion control which is a requirement of the LCR.

- **Member Clary** commented that since the law changed and it is not required to send the report out to everyone, it would have been nice to have copies present today and asked when postcards about the report went out to every address in San Francisco and Treasure Island.

**Staff Stone** responded postcards were sent in May around the same time the report was published, and bill inserts were sent out in June.

**Member Clary** asked members if they remember getting the postcard in the mail and some members responded yes while others do not remember receiving it and members had trouble finding the report on the SFPUC website and asked how the report is highlighted and what is being done to distribute the report and results from the different outreach since the idea behind the change of ruling was to increase awareness and understanding in their water quality.

**Staff Stone** responded the SFPUC is using a direct link more frequently than promoting it on the main page of the website. In the

postcard that was sent out, there is a QR code and a tinyurl that will take you to the report itself as a way to decrease the amounts of clicks needed to get to the report. The SFPUC has also done press releases and social media posts to increase awareness. On social media, it has received at least hundreds of impressions if not thousands but will need to go back and look at the data to give an accurate reading. People also search for it on the SFPUC website as the digital team increased the search engine optimization to ensure it is able to come up quickly. The Annual Water Quality Report Page has been the highest visited in the last few months.

**Member Nagengast** asked if it is required to send it to every customer or every household.

**Staff So** responded under existing CCR regulations, we are supposed to notify the customer that the report is available on our website and there are people who don't have access to the internet and social media so the regulation by the EPA regarding electronic delivery would say you send out a postcard or post a notice in a public place such as a library so people have a chance to view it. We will need to look into the actual regulatory language and this step is part of our efforts to enhance our accessibility.

**Staff Lauppe Rhodes** further responded it is sent out to every household.

**Member Clary** asked if she were to go to the library, would she be able to look at a hard copy and commented we want to be sure we are doing what we can to ensure people are relatively water aware and would want to take this to the Water Subcommittee to think how we can do a better job at outreach.

**Staff So** responded he is not sure if we still send the hardcopy to the library, but the process used to be we send a copy to the library, post it on the library bulletin and post a notice.

**Member Roach** commented if the goal is to get the report obvious for people, there should be a direct link to it just like there is for conserve water. On the home page, there is a catchy title, but you have to go 3 levels down to get to the actual report and if the goal is to have people see the report, there are definitely better ways to accomplish this and when googled "SFPUC Consumer Confidence Report 2024", the report didn't come up and when on the SFPUC homepage, had to find an article with the title about water quality which was a press release and was able to find it through the links in the press release.

**Staff Lauppe Rhodes** responded she searched for it and was able to find it and would love to talk offline about the user experience and where the SFPUC went wrong.

**Member Roach** commented there are different algorithms, and staff were probably able to find it because they are constantly searching for SFPUC stuff.

**Member Law** commented that if they were sent a QR code by itself, it's not inviting to learn more but if the report card was next to it, it would be more enticing to scan the QR code to learn more.

- **Member Sanders** commented the PFAs in Treasure Island's groundwater is over 10,000 parts per trillion and Treasure Island is treated differently because it is Federal land and if this is susceptible to backflow or pipe leaks and how would this affect the drinking water in Treasure Island.

**Staff So** responded Treasure Island does not use any groundwater for drinking water and as a result of the naval station mitigation effort, it is assumed they are monitoring depending on how deep the groundwater wells are and the deep brown groundwater is shielded by something called the confine and if the ground water is really deep, there is no chance that it will flow back into the pipeline because our pipeline is less than 10 feet below ground.

**Chair Perszyk** asked to clarify Member Sanders' question if there is a failure within the water system and say there is a pressure drop in the pipes that could pull groundwater in from adjacent soil, not a groundwater well.

**Member Clary** commented this has only happened once on Treasure Island in the last decade where there was an E. coli detection. When you lose pressure in a water system, that's a reportable event because water systems are meant to operate under pressure and the State intervenes and we need to follow our emergency response plan and under the Safe Drinking Water Act that is irrelevant.

- **Member Sanders** asked when Treasure Island loses power, does the Water System lose pressure and could it possibly have been susceptible because he understands the generator is not manually switching over.

**Member Clary** commented it does not because if it lost pressure this would be reported to the State, they'd have to do water quality testing and put out a boil water notice and the way a water system operates under pressure is we have tanks at a high elevation and those tanks are what ensure the water runs under pressure like the tank in McLaren Park and this does not require power..

**Staff Sebastiani** responded Treasure Island is supplied by tanks supplied by the Bay Bridge Pump Station and if there is water in the tanks, there is pressure.

**Staff So** further responded with the new system; we have a standby generator on site that will turn on in the case of a power outage and the water supply from the tanks does not require a pump.

- **Member Sanders** asked if the Water system and Wastewater systems are two different systems.

**Staff So** responded the sewer system especially those with forced mains are under pressure because they use it to lift into the pump

station to send to the treatment plant. The drinking water on Treasure Island is based on water elevation where no pumps are required.

- **Chair Perszyk** commented he recommends SFPUC get more specific with that people can look for in their houses such as fittings, valves, faucets, and the time periods that were installed with the highest risks because people don't know.

**Staff Sebastiani** responded on the SFPUC website there are 3 fact sheets with this information in addition to the one specifically for schools.

- **Member Clary** asked if this is required language.

**Staff So** responded it is not, and we do mention in the CCR that if you would like more information on lead, we have lead fact sheets. The wording is prescribed by the EPA and there is not much leeway to change it since they want it worded a very specific way.

- **Member Smegal** commented this is a good news story. Water Quality in San Francisco is the best in the world probably and the idea that it is called a Consumer Confidence Report is applicable to San Francisco since it should give people confidence that the water is as good as it seems,

Public Comment: None.

**6. Presentation and Discussion:** [How to Write Effective Resolutions](#), Jennifer Clary, CAC Member

\*Due to timing constraints, this presentation has been postponed to a future CAC meeting.

**7. Staff Report**

- There are two vacant seats, District 10 and the Board of Supervisors President, Environmental Justice Seat. We do have one person interested in the Environmental Justice seat.

Public Comment: None.

**8. SFPUC Communications**

- [SFPUC Wildfire Mitigation Plan 2024](#)
- [Capital Financing Plan FY 2025-26 to FY 2034-35](#)
- [Quarterly Audit and Performance Report, FY 2023-24, Q4](#)
- [Hazards and Climate Resilience Plan 2025 Update](#)
- Water Enterprise
  - [Long-term Vulnerability Assessment and Adaptation Plan](#)
  - [Water Supply Conditions Update \(May 5, 2025\)](#)
  - [Water Enterprise Capital Improvement Program Report, FY 2024-25 Q2](#)
  - [Hetch Hetchy Capital Improvement Program Report, FY 2024-25 Q2](#)
  - [Alternative Water Supply Annual Progress Report](#)
  - [2009 Water Supply Agreement Quarterly Update](#)
  - [Onsite Water Reuse Program Update, FY 2022-23](#)
  - [Recent Wastewater Enterprise Bond Sale Results](#)



- [Supplemental Appropriation of Earthquake Safety and Emergency Response \(ESER\) 2010 and 2014 General Obligation Bonds Interest Earnings](#)
  - [Water System Improvement Program Annual Report](#)
- Wastewater Enterprise
  - [Water Enterprise Capital Improvement Program Update, FY 2024-25 Q2](#)
- Power Enterprise
  - [CleanPowerSF Update](#)
  - [PG&E Interconnection Report, FY 2023-24, Q4](#)

## 9. Future Agenda Items and Resolutions

- [CAC Advance Calendar](#)

Public Comment: None.

## 10. Announcements/Comments Please visit [www.sfpuc.org/cac](http://www.sfpuc.org/cac) for confirmation of the next scheduled meeting, agenda, and materials.

Public Comment: None.

## 11. Adjournment at 7:00 pm

For more information concerning the agendas, minutes, and meeting information, please visit [www.sfwater.org/cac](http://www.sfwater.org/cac). For more information concerning the CAC, please contact via email at [cac@sfwater.org](mailto:cac@sfwater.org) or by calling (415) 517-8465.

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