



Services of the San Francisco
Public Utilities Commission



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ADOPTED MINUTES
SOUTHEAST COMMUNITY FACILITY COMMISSION
Wednesday, March 25, 2026
6:00 P.M.

1. **Land Acknowledgement:** *Chair Posey* read the Land Acknowledgement.
2. **Call to Order and Roll Call:** *Chair Posey* called the meeting to order at 6:12 p.m. Staff called roll.
Present: *Posey, Chung, Mezie, Tran*
Excused: *Fromer, Windley*

3. **Adoption of Minutes:** February 25, 2026

Moved: *Tran* **Second:** *Mezie*
Ayes: *Posey, Chung, Mezie, Tran*

The minutes for February 25, 2026, were adopted

Public Comment: None.

4. **San Francisco Sheriff's Department Oversight Board (SDOB) Inspector General Recruitment Community Engagement and Community Survey** (Discussion only)
Estella Nataly Ortiz, SDOB Member

The Executive Director said the Sheriff's Oversight Board was interested in utilizing the Center to conduct their recruitment process and receive input from the community to see what characteristics the community would like to see in the next Inspector General.

Estella Nataly Ortiz, a current Sheriff's Department Oversight Board member provided the presentation and explained the relationship between the Sheriff's Department Oversight Board (SDOB), Office of Sheriff's Inspector General (OSIG), San Francisco Sheriff's Office (SFSO), and the Department of Police Accountability (DPA).

The purpose of the presentation to the community was to request help in deciding the priorities and qualities needed for the Inspector General and a survey was provided as well as an option to submit suggestions electronically.

The SDOB and the Office of the Inspector General were created by San Francisco voters in 2020 as a way to provide accountability and transparency through independent, impartial, and diligent oversight of the SFSO. The position was designed to promote honesty, integrity, and accountability while safeguarding the rights of those in custody. The Inspector General is appointed and serves at the pleasure of the SDOB, and until the OSIG is fully staffed the DPA continues to handle independent investigations of serious misconduct and in-custody deaths.

The SDOB holds monthly public meetings at City Hall and invites the public to attend to engage with the Board.

There will be a joint meeting in May with the Southeast Community Facility Commission which will allow the public to meet the Board and provide feedback and suggestions regarding jail conditions and the Sheriff's Office oversight.

Ms. Ortiz introduced Tiffany Tolliver, her co-worker from a family shelter, Julie Su, former Board member, and Dion-Jay Brookter, former Board member.

Daniel L. Lurie
Mayor

Damien Posey
Chair

Dr. Gina Fromer
Vice-Chair

Karen Chung
Commissioner

Chika Mezie
Commissioner

Marlene Tran
Commissioner

Kristin Windley
Commissioner

Vacant
Commissioner

Emily Pharr
Executive Director

Carla Vaughn
Commission Secretary



Ms. Su shared the Inspector General position was currently on pause due to budget issues and she hoped the community would weigh in on the process,

Questions and Comments from the Commissioners and Staff:

Executive Director Pharr had a question regarding the number of individuals that died while in custody, how long does an Inspector General serve in their capacity providing oversight of the Sheriff's Department, and how many?

SDOB staff responded there had been approximately one or two deaths. The Inspector General position was not a part of the regular budget and often was renamed in different iterations such as Sheriff's Office Inspector General, Sheriff's Department of Labor Site Board, and the last iteration that was offered was the Sheriff's Advisory Council, however they do not advise the Sheriff. There are currently approximately 1,300 in county prison at this time, with many being a part of the sweeps that have taken place.

Chair Posey noted the funding and support for the Oversight Committee needed approval from the Board of Supervisors and he asked if the item was currently on their calendar.

SDOB staff responded Supervisors Chan and Walton had been instrumental in pushing for the funding.

Public Comment:

Community member Oscar James asked what the community could do to ensure these programs received funding so they could continue to benefit the community and help provide support to individuals so they would receive full representation.

SDOB responded to people power, organizing and attending the Board of Supervisors meetings, along with letters to the Mayor's Office would make a big difference. They said the more people filling out the survey would be an indication of the number of people that think the position is important.

5. San Francisco Public Utilities Commission (SFPUC) Proposed Water And Sewer Rate Adjustments Presentation: (Discussion only)

Betsy Lauppe Rhodes, Senior Communications Manager, Water
Matt Freiberg, Rates Manager, SFPUC

Executive Director Pharr welcomed Betsy Lauppe Rhodes and Matt Freiberg who were on hand to provide information regarding the proposed water and sewer rate adjustments that are provided when the cost of services are analyzed, and adjustments are necessary. There is a required public process, and these colleagues are here to explain the process.

Ms. Rhodes provided an overview of the San Francisco water system explaining why the rates would be increasing, what customers would be offered to lower their bills, and how to participate in the process. She reported the system provides tap water to 2.7 million people in four Bay Area counties along with providing 75% of San Francisco's power services, and the collection and treatment of San Francisco's sanitary sewage and stormwater. Ms. Rhodes noted a lot of resources have been spent on the water system and now resources are being spent on the wastewater system and major upgrades are due. She introduced Mr. Freiberg, Rates Manager to introduce the process.

Mr. Freiberg reported his job is to work with the various enterprises to develop rates and charges for all retail and wholesale customers. He advised the SFPUC is a not-for-profit organization and the rates that are set only cover the cost to run the enterprise. The department also has charter obligations that require the hiring of an independent rate consultant once every 5 years to conduct a rate study to ensure that the rate structures that are being used are in line with the cost of the services provided.

Mr. Frieberg acknowledged previously there was a lot of federal support and now with a decline of that support there is a need to acquire more state loans and grants. He added that the federal government is requiring the treatment of nutrients that the wastewater plants were not designed to treat and this comes at a really high price tag. He noted that affordability is still central to the work and agencies all over the country are struggling with affordability. He reported a lot of work is being done to bring down the capital budget and to defer anything that is not absolutely essential.

Mr. Frieberg provided proposed water, and wastewater increases for the next two years as follows:

2 years of 7% increases to the water rates –

2 years of 15% and 14.5% increases for the wastewater –

(If you would like to receive a copy of the Customer Bill Impacts – Residential please contact the Commission Secretary at cvaughn@sfwater.org)

Ms. Rhodes provided information regarding what was being done for customers:

- Rebates and incentives/ Online bill calculator/ Free water wise checkups and water saving devices/ Low-income Customer Assistance Program/ sfpucc.gov – 2026-rates

In closing, Ms. Rhodes encouraged everyone to get involved with the public meetings process and said there will be another Rate Fairness Board meeting on April 28th. The meetings are simultaneously interpreted into Cantonese, Spanish, and Filipino. Everyone is invited to attend and if the rates are approved they will go into effect on July 1st.

Questions and Comments from the Commissioners and Staff:

The Commissioners had a question regarding the difference in the rates of other counties between storage usage and water that was consumed.

Matt Frieberg said San Francisco has a combined sewer system and the other counties have separate sewer systems that do not treat stormwater. Therefore, they manage stormwater in other ways and not on their sewer bills.

The Commissioners were interested in knowing if there were any incentives for individuals who are conservative with their water usage.

Matt Frieberg advised a multilingual accessibility program was being rolled out and all of the online reports will meet accessibility criteria. He added that all webinars and outreach will be available in multiple languages. He thanked Commissioner Tran for her leadership in that area and said he would check with the Customer Service team to find out what their approach would be to ensure customers accessing the help desk would be able to receive information in their chosen language.

The Commissioners suggested future presentations might provide more of a breakdown of the reasons for the increase, such as explaining the collection of storm water. They also noted that since there is no getting around the fact that the rates will increase the information should be more upfront, transparent, and informative because a lot of people are visual and it is a lot of information to take in.

The Commissioners were interested in knowing how the storm water was calculated per residence. SFPUC staff advised there is a fixed fee based on the characteristics of a parcel. For single-family residential properties there is a general property size. A citywide analysis is done to determine how much area on a typical property is covered in hardscape.

Executive Director Pharr asked how the agency will deal with customers that are struggling to catch up with old bills, and how they can be integrated into the new system with higher rates?

SFPUC staff responded that because of Prop 218 there is a limited number of services that can be offered. There is the CAP program and the next best program available is to offer payment plans.

Public Comment: None.

6. Resident Partner Quarterly Report Presentations (Discussion and Possible Action) Action Items: Consideration to Accept the Resident Partner Quarterly Report Presentations for Quarters 1 and 2

Executive Director Pharr introduced the Resident Partners and reminded the Commissioners that they would be providing information and updates regarding the critical programs and services provided to the community for Quarters 1 and 2.

a) 3rd Street Youth Center and Clinic

Joel St. Julien, Chief Program Officer

Mr. St. Julien provided an overview of the offerings provided by the 3rd Street Youth Center & Clinic. The services provided are designed to address all the different parts of a person and are provided as follows:

Health Services/ Housing Services/ Education & Workforce/Youth Leadership

If you would like to receive a copy of the full report please contact the Commission Secretary cvaughn@sfgwater.org;

Questions and Comments from Commissioners:

The Commissioners congratulated the 3rd Street Youth Center & Clinic for the work being done to support youth in the community. They asked how often do they have cohorts throughout the year? When does recruitment start? Regarding the new facility that is opening at 3900 Evans, how many young people will be housed there? How long will they be allowed to stay?

Mr. St. Julien advised recruitment begins in the summer and fall. The new facility at 3900 Evans will house 19 youth and they will be allowed to stay for as long as 3 years while attending classes through City College.

Public Comment:

Community Member Oscar James commended 3rd Street Youth Center & Clinic for the work they were doing with youth in the community.

b) Five Keys Charter School

Amerika Sanchez, Principal

Ms. Amerika Sanchez provided an overview of the Five Keys Charter School focusing primarily on the services that are provided at the 1550 Evans location. There are three teachers on site, one administrative services individual, and other staff that come on different days to provide special services. There is a counselor available on a regular basis and there are special opportunities for students to learn about online programs.

Ms. Amerika Sanchez recognized Chair Posey and Commissioner Mezie for the referrals they provided to Five Keys Charter School for individuals in the community who are interested in receiving their High School diploma or GED.

If you would like to receive a copy of the full report please contact the Commission Secretary cvaughn@sfgwater.org;

Questions and Comments from Commissioners:

The Commissioners congratulated Ms. Sanchez on the work being done by the Five Keys Charter School organization and added that City College has done a disservice to the ESL and citizenship students by not providing classes to help the high population of immigrant students which is now almost 50% in District 10.

Public Comment: None.

c) Wu Yee Children's Services

Joyce Young, Regional Manager

Ms. Joyce Young provided information regarding Wu Yee Children's Services. The organization has 11 early learning centers in San Francisco. They are a non-profit organization and are state funded by the Early Head Start Program. The organization has a team of members who can help anyone who would like to open their own childcare at their home by helping them create a business plan and prepare a licensing plan.

If you would like to receive a copy of the full report please contact the Commission Secretary cvaughn@sfgwater.org;

Questions and Comments from Commissioners:

Commissioner Tran commented that she had an opportunity to visit the 1550 Evans site and had no idea that children as young as 3 months old were able to attend and receive services. She said it takes very special training to work with babies.

Public Comment:

Community member Raymond said he would like to receive more information regarding setting up in home childcare providers for individuals in the neighborhood that might be interested in this type of work.

Motion to Accept the Resident Partner Quarterly Report Presentations for Quarters 1 and 2

Moved: *Mezie* **Second:** *Chung*

Ayes: *Posey, Tran, Mezie, Chung*

The motion was accepted.

7. **Committee Reports** (Discussion only)(Posey)

Chair Posey advised there was no quorum for the March 12 Facility & Design Advisory Committee meeting therefore the agenda items were presented as informational only.

Questions and Comments from Commissioners: None

Public Comment: None.

8. **Report of the Chair:**

Chair Posey noted that his request to address the Sheriff's Oversight Committee had been met, however he was still interested in receiving more information regarding the SFPUC Benefits Package as an upcoming agenda item. He noted the Commission is continuing to serve the community and he noted that even more should be done.

Questions and Comments from Commissioners: None.

Public Comment: None.

9. **SECFC Executive Director Report:** (Discussion only)(Pharr)

The following report was provided by Elise Washington, Acting Deputy Executive Director on behalf of Executive Director Emily Pharr as follows:

1. Interim Use Project: The construction project is well underway and is expected to reach completion this August. We are excited for the new space and all the programming opportunities.
2. Planning is fully underway for Summer Programming including the movie club formerly known as the movie series. Commissioners can expect a call from staff to solicit your support similar to last year.
3. Commissioners, please remember to complete the form 700 and the training. An email has been sent noting the forms are due April 1st. To not comply will facilitate a financial penalty.

Questions and Comments from Commissioners: None.

Public Comment: None.

10. **General Public Comment** (Discussion only)

Community Member Oscar James requested pictures of all Commissioners who ever served on the Southeast Community Facility Commission be displayed on a blank wall inside of 1550 Evans. He said it was important for the youth of the community to know who the people are. He suggested information regarding Model Cities, Housing Development Corporation, Christopher Atticus Club, and Providence Church.

Questions and Comments from Commissioners:

Commissioner Tran thanked Mr. James for coming to the meetings and contributing his knowledge.

Public Comment: None.

11. Future Agenda Items Initiated by Commissioners:

SFPUC Benefits Package

Per Oscar James - Create an Historical Wall

Questions and Comments from Commissioners: None,

Public Comment: None.

12. Announcements:

Mission Neighborhood Centers Housing and Homeless Prevention Event Friday, March 27th 11am to 2pm at their campus located at 1329 Evans Avenue.

Caregivers Pathways Program May 7th.

WAGA Peach March, April 4th.

13. Adjournment:

Chair Posey adjourned the meeting at 8:39 p.m.

The next meeting of the Southeast Community Facility Commission will be Wednesday, April 22, 2026.

Carla Vaughn, Commission Secretary