

NOTICE OF PUBLIC HEARING

MEETING VIA TELECONFERENCE TO CONSIDER AUTHORIZING THE GENERAL MANAGER TO MEMORIALIZE THE CUSTOMER ASSISTANCE PROGRAM IN SFPUC'S RULES AND REGULATIONS GOVERNING WATER SERVICE TO CUSTOMERS, TO MODIFY THE ENROLLMENT AND ELIGIBILITY VERIFICATION PROCESSES, AND TO MODIFY THE WATER AND WASTEWATER DISCOUNTS

**TUESDAY, FEBRUARY 22, 2022 - 1:30 P.M.
VIA TELECONFERENCE**

During its regular meeting on February 22, 2022, at 1:30 PM, to be held via teleconference, the San Francisco Public Utilities Commission (SFPUC) will hold a public hearing to consider authorizing the General Manager to (1) memorialize the existing Customer Assistance Program (CAP) in SFPUC's Rules and Regulations Governing Water Service to Customers, (2) modify the enrollment and eligibility verification processes, and (3) modify the water and wastewater discounts from 15 percent and 35 percent, respectively, to 25% each, which, if authorized, would take effect no later than April 1, 2022.

Copies of the agenda item and related files will be available 72 hours in advance of the February 22, 2022 meeting on the Commission's website: <https://sfpuc.org/about-us/boards-commissions-committees/sfpuc-commission/agendas-minutes-resolutions-log>

Posted: February 2, 2022