

## Customer Assistance Program

# Save up to 40% on your water bill

Join SFPUC and community partners for an upcoming Customer Assistance Program (CAP) Community Workshop. Ask questions about CAP and get assistance filling out your application.

## Applicants will get a free totebag!

### Check If You Qualify

You may be eligible for the Customer Assistance Program if all the below are true:

1. Your SFPUC water and sewer bill is in your name.
2. You are a full-time resident at the address where the discount will be received.
3. You have one residential single-family account which is individually metered.
4. Your total combined household gross income does not exceed the CAP Income Guidelines below:

Household Size	Annual Household Income (40% discount)	Annual Household Income (25% discount)
1 Person	\$31,450	\$52,450
2 Person	\$35,950	\$59,950
3 Person	\$40,450	\$67,450
4 Person	\$44,950	\$74,950

2024 San Francisco Area Median Income. San Francisco Mayor's Office of Housing and Community Development

### Get a Head Start!

For more information about CAP, eligibility, or to start on your application, go visit:  
[sfpuc.gov/water-for-everyone](https://sfpuc.gov/water-for-everyone)

#### Questions?

Email us at: [info@sfwater.org](mailto:info@sfwater.org)



#### APRIL 15 - Bayview Hunters Point YMCA

12:30 PM - 6:30 PM

1601 Lane Street, San Francisco CA 94124

#### APRIL 24 - SF Latino Task Force

10:00 AM - 4:00 PM

701 Alabama Street, San Francisco CA 94110

#### APRIL 25 - APA Family Support Services

10:00 AM - 3:00 PM

518 Grant Avenue, San Francisco, CA, 94108

### What to Bring

To apply, bring qualifying income verification documents such as:

- 2 consecutive paycheck stubs, or
- 2 consecutive copies of Social Security checks, or
- 2 consecutive copies of SSI checks, or
- W-2 forms, or
- Social Security Benefit Verification Letter, or
- Unemployment benefits statement



**Community first** Bill Relief Program



San Francisco  
**Water Power Sewer**  
Services of the San Francisco Public Utilities Commission