

PROGRAMS, REBATES, & INCENTIVES



San Francisco
Water Power Sewer
Services of the San Francisco Public Utilities Commission

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RESIDENTIAL CUSTOMERS

The San Francisco Public Utilities Commission (SFPUC) offers programs, rebates, and incentives to our residents. *Learn more at sfpuc.org/2023Rates or call 415-554-3289.*

Save water by tracking your water use hourly online.

Sign up for MyAccount today: myaccount-water.sfpuc.org.

Water/Sewer

Customer Assistance Program

Eligible customers with low incomes may receive up to a 25% discount on their monthly water and sewer bills.

Residential Clothes Washer Rebates

Customers can qualify to receive a \$100 rebate for the purchase and installation of a pre-approved high-efficiency clothes washer.

Free Water-Wise Evaluation

A specialist will assess your water usage, and identify costly leaks and inefficient fixtures to help you save water.

Free Water-Saving Devices

Residential customers can receive free water-saving devices, such as showerheads and faucet aerators by participating in a Water-Wise Evaluation or picking up the devices at our Customer Service Center with proof of residency.

Plumbing Fixture Replacement Program

Residential customers with old toilets using at least 3.5 gallons per flush may be eligible to replace them with free water-efficient toilets for free.

Graywater

We offer rebates, design ideas and workshops to help you recycle the water from your shower or clothes washer for use in your landscape and garden.

Rainwater Harvesting Program

Qualifying customers can receive a rebate of up to \$100 for each rain barrel purchased and installed (2 maximum) or up to \$350 for the purchase and installation of one cistern.

Floodwater Management Grant

Assistance Program (Floodwater Grant)

The Floodwater Grant reimburses up to \$100,000 per eligible property to complete projects to reduce the risk of damage from flooding: installing backwater valves, flood barriers on the doorsteps/driveways, sump pumps, or other improvements. Financial hardship benefits are available for qualifying low-income applicants.

Garden And Landscaping Resources

We offer free and low-cost resources to help you conserve outdoors, including water-wise consultations, gardening workshops, and rebates for rainwater and greywater systems.

Hot Water Recirculation Pump Program

Qualifying customers receive a \$100 rebate for the purchase and installation of a hot water recirculation pump, which reduces the wait time for hot water and saves money.

Green Infrastructure for Homes

San Francisco homeowners may be eligible for a limited pilot program to receive grant funding to install stormwater management features, such as rain gardens, permeable pavement, and cisterns. Large, multi-family residential properties may also be eligible for the Green Infrastructure Grant Program (*see reverse for more info*).

Power

Customer Assistance Program for Hetch Hetchy Power Customers

Eligible residential customers can receive up to 30% off their monthly Hetch Hetchy Power bills.

GoSolarSF

San Francisco homeowners may be eligible to receive a free rooftop solar system. Qualifying participants must be a CleanPowerSF or Hetch Hetchy Power residential customer, live in a specific neighborhood, and meet certain income qualifications.

Solar Inverter Replacement Program

Receive up to \$3,000 for the inspection, repair, and replacement for a solar inverter installed as part of a low-income incentivized GoSolarSF system. Qualifying participants must be a CleanPowerSF customer and enrolled in the CARE or FERA discount programs.

Heat Pump Water Heater Rebate

The SFPUC has partnered with the Bay Area Regional Energy Network to offer qualified industry professionals funding to reduce the installation costs of high-efficiency heat pump water heaters for CleanPowerSF customers. Make sure you are working with an installer who has been enrolled in the program.

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COMMERCIAL CUSTOMERS

The San Francisco Public Utilities Commission (SFPUC) offers programs, rebates, and incentives to our commercial ratepayers. *Learn more at sfpuc.org/2023Rates or call 415-554-3289.*

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Water/Sewer

Commercial High-Energy Washer Rebate

Customers can qualify to receive up to a \$500 rebate for the replacement of a commercial-grade clothes washer.

Free Water-Wise Evaluation

A specialist will assess your water usage and identify costly leaks and inefficient fixtures to help you save water. In-person evaluations may include free water-saving devices.

Water Efficient Equipment Rebates

This program offers rebates for non-residential water customers who can significantly reduce their use of potable water through upgrade or replacement of existing onsite indoor water using equipment.

Large Landscape Assistance Programs

Customers with large, landscaped areas may benefit from our irrigation check-ups. We offer grants for water-saving improvements to sites with over 10,000 square feet of irrigated landscapes, and grants for irrigation meters in community gardens.

Rainwater Harvesting Program

Qualifying customers can receive a rebate of up to \$100 for each rain barrel purchased and installed (2 maximum) or up to \$350 for the purchase and installation of one cistern.

Floodwater Management Grant

Assistance Program (Floodwater Grant)

The Floodwater Grant reimburses up to \$100,000 per eligible property to complete projects to reduce the risk of damage from flooding: installing backwater valves for flood barriers on the doorsteps/driveways, sump pumps, or other improvements. Financial hardship benefits are available for qualifying low-income applicants.

Urban Watershed Stewardship Grants

SFPUC in partnership with the City's Community Challenge Grant Program, offers grants for community-based projects that help manage stormwater using green infrastructure. Eligible public projects can receive between \$15,000 and \$150,000 to harvest rainwater, remove impervious surfaces and replace with native plantings, and implement green infrastructure technologies such as permeable pavement and rain gardens.

Green Infrastructure Grant Program

This grant, for large public and private property owners, can cover the costs of design and construction of an approved stormwater management feature, such as rain gardens, permeable pavement, cisterns, and vegetated roofs. The maximum grant award is \$930,000 per acre of impervious surface managed, up to \$2 million in funding.

Fats, Oils, and Grease Ordinance: Reduced Sewer Bill

Food service establishments that cook food must install grease capturing equipment. The SFPUC offers an incentive with a reduction in their sewer bill if the food service establishment has an individual water account and installs and maintains specialized grease capturing equipment.

Power

EV Charge SF

Hetch Hetchy Power customers can receive financial incentives and technical support to add electric vehicle chargers and related infrastructure in new or newly constructed buildings.

Energy Efficiency Incentives

Hetch Hetchy Power and CleanPowerSF commercial, industrial, or municipal customers can receive financial incentives and technical support to reduce energy in new or existing buildings.

Energy Conservation Incentives

CleanPowerSF commercial customers are rewarded financially for reducing their electricity usage on certain days of the year, saving money for their business, and helping keep California's energy supply reliable for everyone.

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