

Plumbing Fixture Replacement Program (PREP)



San Francisco
Water Power Sewer
Services of the San Francisco Public Utilities Commission

It's time to stop wasting water and money! Replace old toilets and urinals for FREE!

To help residents replace old, water-wasting fixtures, the San Francisco Public Utilities Commission (SFPUC) is offering a limited-duration program that provides free toilets and urinals with free installation by licensed plumbers to qualifying sites.

While funds last, our new Plumbing Fixture Replacement Program – called PREP for short – is open to residential properties in our retail service area with active water service accounts that meet the following criteria:

- Have existing toilets that use at least 3.5 gallons per flush (gpf) and/or urinals that use more than 1.0 gpf.
- Accommodate installation of new high-efficiency models without major plumbing alterations or repairs. Properties with abnormal site conditions (e.g. rotted flooring, atypical plumbing configurations, etc.) will not be eligible for the PREP Program until conditions are improved at the owners expense.
- Have water-efficient showerheads and faucets and/or faucet aerators. Any devices that do not meet San Francisco's Water Conservation Ordinance requirements must be replaced before or at the time toilets or urinals are replaced. The SFPUC provides free showerheads and aerators.
- Residential properties purchased after July 1, 2009 are not eligible for participation, because San Francisco's Residential Energy and Water Conservation Ordinance requires that old non-compliant toilets and urinals be replaced with water-efficient models before the property is sold.

For more information about the Plumbing Fixture Replacement Program, visit sfwater.org/prep or contact us at (415) 551-4730.

Apply now by visiting
sfwater.org/prep and
completing our online
PREP Program
Application to see if
your building qualifies
to participate.



Tank-style toilets - commonly found in most homes and residential buildings



Flushometer-style toilets - commonly found in commercial buildings and some older multi-unit apartments



Urinals - commonly found in men's restrooms in commercial buildings

Steps required to participate in the PREP program:

Step 1

Submit an online application

Step 2

Participate in a mandatory pre-inspection

Step 3

Schedule a fixture replacement date if your site's eligibility was confirmed during the pre-inspection

Step 4

Participate in a mandatory post-inspection

Water Conservation Requirements for Residential Properties

Residential and multi-family properties are required to meet the following water efficiency requirements:



All showerheads must not exceed a maximum flow rate of 2.5 gallons per minute (gpm)



All faucets and faucet aerators must not exceed a maximum flow rate of 2.2 gpm



All toilets must not exceed a maximum flow rate of 1.6 gallons per flush (gpf)



All urinals must not exceed a maximum flow rate of 1.0 gpf



All water leaks have been repaired



Showerheads ≤ 2.0 gpm



Residential kitchen faucet aerators ≤ 1.8 gpm



Residential lavatory faucet aerators ≤ 1.2 gpm



Commercial/public lavatory faucets ≤ 0.5 gpm



Toilets ≤ 1.28 gpf



Urinals ≤ 0.125 gpf

Other SFPUC Conservation Services

The SFPUC provides free services, plumbing devices and incentives to assist customers with meeting water efficiency requirements:

- FREE Water-Efficient Showerheads and Faucet Aerators
- FREE Standard Toilet Leak Repair Parts
- FREE Water Wise Evaluations – SFPUC conservation technicians help identify plumbing fixtures that do not meet efficiency requirements, provide free high-efficiency showerheads, and prequalify eligible toilets, urinals and clothes washers for rebates or no cost replacement through our free high-efficiency toilet and urinal installation program.

To learn more about the SFPUC's free water conservation services, visit sfwater.org/conservation or call **(415) 551-4730**