

#### San Francisco Public Utilities Commission Citizens' Advisory Committee Power Subcommittee

# **MEETING MINUTES**

## Tuesday, April 10, 2018 5:30 p.m. – 7:00 p.m. 525 Golden Gate Ave., 3<sup>rd</sup> Floor, Tuolumne Conference Room

**Mission**: The Power Subcommittee shall review power generation and transmission system reliability and improvement programs, including but not limited to facilities siting and alternatives energy programs, as well as other relevant plans, programs, and policies (Admin Code 5.140-142).

#### Members

Chair Nate Kinsey<br/>(M-Large Water User)Wendy Aragon (D1)Jim McHugh (D4)Owen O'Donnell (B-Small Business)Maggie Thomas (M-Env.Group)Mark Tang (M-Eng./Financial)

M = Mayoral appointment, B = Board President Appointment

Staff Liaisons: Tracy Zhu, Alexandra Johnson

# **ORDER OF BUSINESS**

1. Call to order and roll call: The meeting was called to order at 5:33pm.

Members present t roll call: (4) O'Donnell, Thomas, McHugh, Tang

Members absent at roll call: (2) Kinsey, Aragon

Members of the public: (0)

# 2. Approve November 14, 2017 Meeting Minutes

Motion was made (McHugh) and seconded (Tang) to approve the <u>November</u> <u>14, 2017</u> Meeting Minutes.

The motion was passed by the following votes:

AYES: (4) O'Donnell, Thomas, McHugh, Tang

NOES: (0)

ABSENT: (2) Kinsey, Aragon

Public Comment: None.

Mark Farrell Mayor

> Ike Kwon President

Vince Courtney Vice President

Ann Moller Caen Commissioner

Francesca Vietor Commissioner

> Anson Moran Commissioner

Harlan L. Kelly, Jr. General Manager



**OUR MISSION:** To provide our customers with high-quality, efficient and reliable water, power and sewer services in a manner that values environmental and community interests and sustains the resources entrusted to our care.

## 3. Report from the Chair

- Member O'Donnell was appointed as Vice Chair of the Power CAC.
- Welcome members, staff, and the public
- 4. Public Comment: None.
- 5. **Presentation and Discussion:** <u>CleanPowerSF Rollout Plan</u>, Tyler Gamble, Deputy Communications Director, External Affairs

**Presentation Topics:** 

- July CleanPowerSF Enrollment Communications Plan
- Multi-Faceted Campaign Pitch
- Legally-Required Communication
- Commercial Customer-Focused Outreach
- Community Event Participation
- Paid Media Strategy
- Earned Media Strategy
- Owned Media Strategy
- City Partnerships to Leverage
- Stakeholder Partnerships to Leverage
- SuperGreen Business Program

**Discussion Topics:** 

- Member McHugh suggested having a blog piece for current business owners enrolled in CleanPowerSF so others can read about the program's services and impact.
- *Member McHugh* suggested that CleanPowerSF attend company sponsored events. For example, Silicon Valley Clean Energy companies are making a presence at company sponsored events such as Tesla Earth Day Fair.
- *Member Tang* asked for clarification around the term "business influencers".

Staff Gamble informed that business influencers are people who have a large following on social media or within community groups and are able to influence and promote movements.

- Member Tang suggested coordinating with Linked in for paid messages; and for BOMA (Building Owners and Managers Association) to do newsletters.
- Member Thomas suggested peer-to-peer marketing to increase leads and working with local sustainable groups.
  - Member Tang informed that there are <u>Environmental Happy</u> <u>Hour events</u> which would be a great professional networking opportunity.
- Member O'Donnell asked if there are any focus groups to understand where the resistance to CleanPowerSF might be.
   Staff Gamble informed that the biggest challenges have been limited resources and staffing capacity. Most of the resistance to CleanPowerSF has come from folks who don't believe in publically owned power or have a misunderstanding that it would cost more.
   From the focus groups that were conducted they've learned that faceto-face campaigning was most effective.
- Member O'Donnell asked if there are any plans to incentivize existing customers for referrals.
  Staff Gamble mentioned that option hasn't been explored since there may be legal constraints to incentivize customers.
- *Member O'Donnell* suggested to work with business associations i.e. San Francisco Bar Association to get the message out through newsletters or publications.

- *Member O'Donnell* suggested reaching out to the businesses whose headquarters may be operated remotely i.e. Los Angeles owned businesses that have an office in San Francisco.
- *Member Thomas* asked how CleanPowerSF interacts with other city agencies i.e. are school districts are automatically opted in. *Staff Gamble* informed that most city-owned businesses are operated through Hetch-Hetchy Power.

Public Comment: None

# 6. Staff report

- 7. Future Agenda Items and Resolutions
  - CleanPowerSF Integrated Resource Plan
  - Program Development i.e. Electric Vehicles, Electrification, Multi-family Buildings, Storage, Time of Use Rates
  - Low-Income Assistance Program
  - Regulatory and Legislative Priorities
  - CleanPowerSF Press-Kit
  - Power Charge Indifference Adjustment
- 8. **Announcements/Comments** The next regularly scheduled meeting of the Power Subcommittee will take place on June 12, 2018

### 9. Adjournment

Motion was made (Tang) and seconded (McHugh) to adjourn the meeting.

The meeting was adjourned at 6:14 pm.