Customer Services Bureau
San Francisco Public Utilities Commission
525 Golden Gate Avenue, San Francisco, CA 94102 • (415) 551-3000

Request to Exchange 2026 Backflow Tags

Form Valid December 1, 2026–January 31, 2027

To exchange 2026 backflow tags for 2027 tags, please fill out the information below, print the form, and mail it with payment and tags to be exchanged to Customer Service Bureau, San Francisco Public Utilities Commission, 525 Golden Gate Ave, 2nd Floor, San Francisco, CA 94102. The request may also be deposited in the night mail box outside the entrance of 525 Golden Gate Ave. Deposit by 8 am for fastest service. (Office closed Monday, January 18th.) Tags will be returned by certified mail. Exchanges may only be made by mail. **Note: One exchange request per company.**

Company Name:

Mailing Address for Tags:

Exchanges

Each testing company may make a one-time exchange of up to one hundred 2026 backflow tags for an equivalent number of 2027 tags, provided that this form is postmarked by January 31, 2027.

Note: CSB is not responsible for tags before they are received at CSB.

Number of tags to be exchanged:

Maximum 100 tags

Payment Due

Exchange fee	**$ 15**
Payment due	**$ 15**

Form of Payment: Choose Form of Payment

Make checks and money orders out to SF Water Department.

Note re returned checks: A fee of $50 will be charged for each returned check. In addition, a hold will be placed on the company account, and all testers working for the company will be blocked from entering data into the CCAMS database until the check amount and $50 returned-check fee have been paid.

Name: Signature: _____ Date:

Contact information (required): (telephone or email)