

Rule 12.**Water Use Restrictions**

1. The customer will be in violation of the SFPUC's Water Waste Restrictions if the customer is found to be using water in the following ways:
 - a) Application of potable water to outdoor landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots or structures.
 - b) Use of hoses for any purpose without a positive shut-off valve.
 - c) Use of potable water to wash sidewalks, driveways, plazas, and other outdoor hardscapes for reasons other than health, safety, or to meet City of San Francisco standards for sidewalk cleanliness and in a manner that causes runoff to storm drains and sewer catch basins.
 - d) Use of single pass cooling systems, fountains and decorative water features, and commercial car washes.
 - e) Application of potable water to outdoor landscapes during and within 48 hours after measurable rainfall.
 - f) Irrigation with potable water of ornamental turf on public street medians.
 - g) Use of potable water for backfill consolidation around non-potable piping, soil compaction, or dust control for construction or demolition projects within the boundaries of the City and County of San Francisco, if recycled water, well water, or groundwater are available. Recycled water must be used in accordance with State Water Resources Control Board, San Francisco Bay Regional Water Quality Control Board, San Francisco Department of Public Health, and SFPUC standards, regulations, and requirements.

The SFPUC will review the customer's fire hydrant meter application and allow temporary water supply from fire hydrants, if SFPUC determines that recycled water, well water, or groundwater are not available for the construction or demolition project.

- h) Serving drinking water other than upon request at eating or drinking establishments, including restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served.
 - i) To promote conservation, hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily and display notice of this option in guestrooms.
2. Any homeowner's association or community service organization or similar entity is prohibited from:
 - a) Taking or threatening to take any action to enforce any provision of the governing documents or architectural or landscaping guidelines or policies of a common interest development where that provision is void or unenforceable under section 4735, subdivisions (a) and (b) of the Civil Code;
 - b) Imposing or threatening to impose a fine, assessment, or other monetary penalty against any owner of a separate interest for reducing or eliminating the watering of vegetation or

lawns during a declared drought emergency, as described in section 4735, subdivision (c) of the Civil Code; or

- c) Requiring an owner of a separate interest upon which water-efficient landscaping measures have been installed in response to a declared drought emergency, as described in section 4735, subdivisions (c) and (d) of the Civil Code, to reverse or remove the water-efficient landscaping measures upon the conclusion of the state of emergency.

3. As used in this Rule:

- a) “Architectural or landscaping guidelines or policies” includes any formal or informal rules other than the governing documents of a common interest development.
- b) “Homeowner’s association” means an “association” as defined in section 4080 of the Civil Code.
- c) “Common interest development” has the same meaning as in section 4100 of the Civil Code.
- d) “Community service organization or similar entity” has the same meaning as in section 4110 of the Civil Code.
- e) “Governing documents” has the same meaning as in section 4150 of the Civil Code.
- f) “Separate interest” has the same meaning as in section 4185 of the Civil Code.

4. The SFPUC directs members of the public to report potential instances of water waste or other violations of this Rule through the City’s 311 system. SFPUC staff regularly review and respond to reports submitted. The SFPUC will notify customers and other entities subject to this Rule that it observes or are publicly reported to be violating a water waste restriction and advise them of corrective action. Notification methods may include letter, phone call, and dispatch of an inspector. Customers and other entities subject to this Rule may be subject to enforcement that could include fines on their water bill, installation of flow restriction devices, injunctions, or other actions as deemed appropriate