

San Francisco's Public Power Utility



Hetch Hetchy Pow

Energizing San Francisco

You can always depend on Hetch Hetchy Power.

This past year, we kept your lights shining, Muni buses running, and public hospitals buzzing. You had enough to worry about, after all.

We'll continue to be there for you, our community, and San Francisco, no matter what.

That's your public power utility. That's Hetch Hetchy Power.



ver is always on.

Supporting Our Customers

\$37 million in savings compared to other utilities

Over 40% of residential customers received monthly bill discounts in the past year

Upgraded billing system for a better customer experience



Protecting the Environment

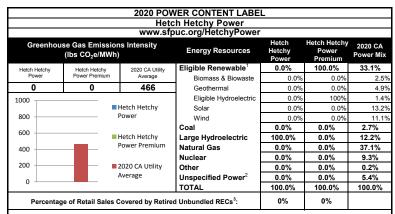
100% RPS-eligible service option available in addition to our default Hetch Hetchy Power offering

\$1.1 million in energy efficiency incentives and improvements over the last 12 months

New solar arrays constructed at public schools and War Memorial Opera House



Thank you for being a Hetch Hetchy Power customer! This **2020 Power Content Label** compares Hetchy Power service options to California's average energy mix.



¹The eligible renewable percentage above does not reflect RPS compliance, which is determined using a different methodology. ²Unspecified power is electricity that has been purchased through open market transactions and is not traceable to a specific generation source.

³Renewable energy credits (RECs) are tracking instruments issued for renewable generation. Unbundled renewable energy credits (RECs) represent renewable generation that was not delivered to serve retail sales. Unbundled RECs are not reflected in the power mix or GHG emissions intensities above.

For specific information about this electricity	Hetch Hetchy Power
portfolio, contact:	415-551-4720
For general information about the Power Content Label, visit:	http://www.energy.ca.gov/pcl/
For additional questions, please contact the	Toll-free in California: 844-454-2906
California Energy Commission at:	Outside California: 916-653-0237





Delivering renewable energy to San Francisco for over a century.

